

A fellow employee says, “I am sorry to bother you but I need a quick favor. I have a patient on hold, and my password isn’t working. I am trying to get them an answer about urgent lab tests. Can I borrow your password?”

You respond (pick one):

- A. I can’t share my password but let me log on and you can take over from there
- B. Since it is an emergency, I will do it this once, but don’t tell anyone else my password
- C. I cannot share my password with anyone but I can help the patient while you contact the HelpDesk .
- D. Well I know you signed the same confidentiality agreement that I did, and you are authorized to access the electronic medical record system, so yes I can do that for you.

The correct answer is C. To test your knowledge about more scenarios like these, please visit the Office of the National Coordinator, [Privacy and Security Training Games](#).